

FRX SERIES FIRE-RATED FRAMES

WARRANTY INFORMATION

This warranty applies to FRX series fire-rated frames from Warm Springs Composite Products. Warranty applies to the original purchaser of the product.

COVERAGE PRIOR TO INSTALLATION:

Any Warm Springs Composite Products FRX series fire-rated door frame found by an authorized representative of Warm Springs Composite Products to be defective within the meaning of this warranty, prior to installation will, at Warm Springs Composite Products' option, either be repaired or replaced with an identical, non-defective product delivered to the location or the structure without charge. If after a reasonable number of attempts to remedy the problem repair or replacement is not practical, Warm Springs Composite Products will refund the purchase price of the product.

COVERAGE AFTER INSTALLATION

This warranty is not transferable. As such, claims for installed product should be addressed to the OEM or distributor who supplied the product directly. In any event, Warm Springs Composite Products will not be responsible for costs associated with removal and re-installation of the product.

EXCEPTIONS TO COVERAGE

Warm Springs Composite Products shall have no liability under this warranty if the frame(s) in question have been improperly handled, stored, finished, installed and/or maintained. Proper handling, storage, finishing, installation and maintenance shall be in accordance with established building practices, the recommendations set forth in this document, and Warm Springs Composite Products' written installation instructions. Frames covered under this warranty shall have been subjected only to normal use.

As FRX series fire-rated door frames are shipped unfinished, Warm Spring Composite Products shall have no liability under this warranty for the appearance and/or quality of the finish.

This warranty does not apply if the defect or failure of the warranted product to conform to the warranty was caused by damage while in the possession of the original purchaser or any transferee.

Warm Springs Composite Products' sole responsibility is as stated in this warranty and Warm Springs Composite Products is not liable for consequential, indirect or incidental damages. Furthermore, Warm Springs Composite Products is not liable for physical harm caused to any person as the result of improper handling of Warm Springs Composite Products frames.

CLAIMS PROCEDURE

Warm Springs Composite Products cannot inspect or control the handling or exposure of its products after shipment. Therefore the purchaser must **inspect the products when they are received**. Upon discovery of a defect, the purchaser must notify Warm Springs Composite Products in writing of the defect **within 30 days** of discovery of the defect.

OTHER CONDITIONS ON WARRANTY

This warranty will not cover exclusions, is subject to tolerances, and requires strict compliance with the storage, handling, job finishing and installation instructions provided in this document or separately. This warranty does not cover:

- Natural variations in the color, texture, character or cut of the veneer used to wrap the frames
- Normal wear-and-tear
- Frames that are improperly stored.

Warm Springs Composite Products FRX series fire-rated frames are not warranted for exterior openings. An exterior opening is defined as one that is not being uniformly controlled on both sides for temperature and relative humidity.

TOLERANCES AND STORAGE AND HANDLING GUIDELINES

TOLERANCES

- Tolerance for width or frame legs and header: $\pm 1/32$ "
- Thickness of frame legs and header: $\pm 3/64$ "
- Length of parts cut to finished length: $\pm 1/32$ "
- Length of parts to be fit in the field: $\pm 1/8$ "

STORAGE, HANDLING AND FINISHING INSTRUCTIONS

- Store packages flat on a level surface in a dry, well-ventilated building.
- Do not store directly on the ground or on porous concrete surfaces that could wick moisture from below grade.
- Keep frames in shipping cartons or protect with an opaque covering that does not allow light to penetrate. Covering must allow air circulation.
- Deliver to building site only after HVAC system is operating and balanced and plaster or cement is dry.
- Frames contain intumescent material, therefore they **MUST NOT BE SUBJECTED TO EXTREME TEMPERATURE OR HUMIDITY**. Relative humidity must not be less than 35% or greater than 60% and temperature must be maintained between 50° and 90° F. Frames exposed for extended periods to conditions outside these ranges could experience damage to the intumescent material.
- Machining for hardware shall not impair the utility or strength of the frame.
- Frames are delivered unfinished. Warm Springs Composite Products is not responsible for the appearance of frames which are left unfinished after installation. Likewise, Warm Springs Composite Products is not responsible for the appearance or quality of finish in any event.
- Prior to finishing (field applied or factory applied) all visible surfaces should be sanded. The finisher must thoroughly sand the frames with 150 grit sandpaper going with the grain direction. Warm Springs Composite Products is not responsible for faulty sanding or scratches caused by cross-grain sanding. A hand block should be used to remove all scuffs, handling marks, raised grain, burnishes and effects of exposure to moisture that may occur during handling, unloading and storage.
- Some species, particularly oak, contain chemicals that react with iron. Do not use steel wool in finishing, sanding, cleaning or repairing minor blemishes.
- Pilot holes must be used for all screws used for installation of hardware or the frame itself. Warm Springs Composite Products is not responsible for cracks in veneers or surface laminations caused by use of self-tapping or combination/metal screws, or for cracks caused by appropriate screws when applied without pre-drilling pilot holes.
- Packages containing frames may be heavy. Use care in handling and do not stack packages more than four high.



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